

GARDONE RIVIERA
LAGO DI GARDA

GUEST GUIDE

HOTEL
BELLA
RIVA



H O T E L

WELCOME *PACK*

Everything you need for your stay

SEASON 2026

GUEST GUIDE

DURING YOUR STAY

RECEPTION & HOURS

- Our Reception is on duty 24/7
- Check-out time is within 11:00 am
- Breakfast is served from 07:00 am to 10:30 am
- Restaurant: lunch 12:00–14:30, dinner 19:00–22:30. Snack menu 14:30–19:00 at restaurant and pool
- Bar is open from 12:00 pm until late night
- Please book your table for dinner, especially on weekends

WIFI

- Network: bellariva guest
- Password: relax (all small letters)

AROUND

- For dining outside, our team will suggest the best restaurants in the area — book in advance on weekends
- Local taxi available for transfers. Book in advance on weekends — high traffic and limited availability
- Ask at reception to purchase from our boutique (perfumes, bags, olive oil, design objects)

OTHER POLICIES

ROOMS & COMMON AREAS

- Use the safe in your room for valuable items
- Do not cross the restaurant terrace to reach the pool — use the bar exit or main gate
- Friends visiting: inform reception. Pool access for guests with extra fee, on request

LAUNDRY SERVICE

- Dry cleaning not available on-site — we can deliver to external company (hotel not responsible for damages)
- All clothes must have washing label, otherwise we cannot accept them

SWIMMING POOL

- Pool is open from 09:00 until 20:00.
- Swimming pool service starts from 11:00 until 19:00. Towels in the box at pool side
- No pets in pool area
- No diving
- No inflatables (life buoys for children only)
- No screaming, shouting or playing in pool area
- Shower required before entering pool
- No glasses or ceramic items at pool

IN YOUR ROOM

LIGHTS & AUTOMATION

- Insert keycard in wall box to activate electricity
- Automation controls at entrance and both bedside tables. Shutters controlled by same panel
- Do Not Disturb button on card reader at entrance
- AC has 3 speed settings or OFF mode

TELEPHONE

- No room phones — contact us on mobile: +39 331 233 3275 (call, WhatsApp, Telegram)

TV

- Smart TV: national, international & SKY channels + personal app login (Netflix, etc.)
- Login information automatically deleted at check-out

SAFE

- Close door with keycard in slot → choose your code + #
- To open: digit your code + keycard in slot

ROOM SERVICE

- Breakfast, lunch or dinner: 15,00€ surcharge

NO SMOKING POLICY

- All rooms are non-smoking. Fine: 250,00€ added to final bill
- Ashtrays available outside entrance and in the park

SERVICES

PRIVATE TAXI TRANSFER

- Available from/to hotel at any distance
- Ask at the front desk for information and prices

PRIVATE BOAT TOUR

- Skipper: Paolo Consolini — best spots on Lake Garda
- Cost per hour: 220,00€
- Cost per 60 min stop: 110,00€

BOAT RENTAL (NO LICENSE)

- Affiliated company in Toscolano Maderno — 4mt boats
- From 150,00€ per half day (gas excluded, pick-up in Toscolano Maderno - 5 minutes drive)

SUP RENTAL

- Half day: 30,00€
- Full day: 55,00€

E-BIKES

- Brand new e-bikes in our garden — ask at reception
- Half day: 30,00€
- Full day: 55,00€